

**Instructions**

**Token Refund Request Form**

- Complete the customer information section and the token return section below.
- Please enter information in the “Click or tap here to enter text” areas.
- The name and address in the Customer Information will be used for the refund check.
- Securely package tokens for mailing and mail tokens with this completed form.
- Print form, sign, and mail.

Customer Information:

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Phone Number: \_\_\_\_\_ Date: \_\_\_\_\_

Token Return Information:

TOKEN TYPE	NUMBER OF TOKEN ROLLS	NUMBER OF LOOSE TOKENS
Major (Robert F. Kennedy, Bronx Whitestone, Throgs Neck, Verrazano Narrows Bridges, Queens Midtown, Hugh L. Carey Tunnels)		
Minor (Henry Hudson, Cross Bay, Marine Parkway Bridges)		
Staten Island Resident		
Rockaway Resident		

Refund Policy:

- Token rolls in their original wrappers, intact and unaltered, will be redeemed at the value per roll paid when purchased. (Do not open complete rolls). Unwrapped loose tokens will be redeemed at the following values: \$3.00 for major tokens, \$2.17 for minor tokens; \$7.72 for Staten Island and \$1.62 for Rockaway resident tokens.
- Mail to, MTA Bridges and Tunnels  
 2 Broadway, 23<sup>rd</sup> Floor  
 New York, NY 10004  
 Attn: Tolling Operations
- Confirmation of receipt will be mailed to you when this form is received by Tolling Operations.
- Refund checks will be mailed within 4 to 6 weeks.

Print Form and Sign: \_\_\_\_\_

<b>For MTA B&amp;T Use Only</b>	Date Received:
Counted:	Witnessed: