### Ma Metropolitan Transportation Authority System

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Modernizing New York's Transportation System 

# **Never Forget Our Heroes** Recognizing Those We Have Lost <u>MTA C&D</u> <u>NYCT</u> Derbe Fermin Sean Blaine Alejandro Paredes Ron Spruille

## A New Era for MTA

**Biden Administration Prioritizes Transit** 

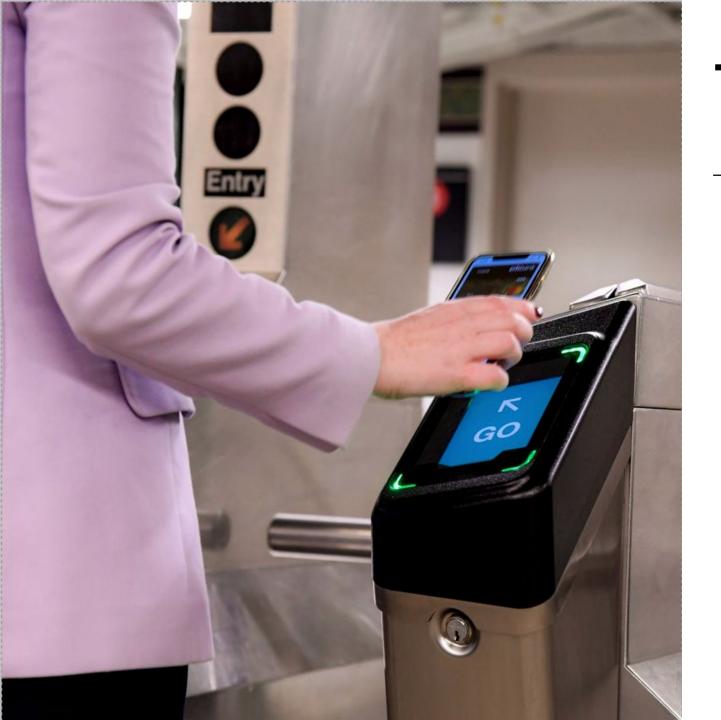
#### American Rescue Plan

 Rightfully recognizes the continued need to invest in and support mass transit systems nationwide

#### FEMA Policy Change

- 100% reimbursement for pandemic-related costs
- Looking ahead, hopeful for reversal of policy that eliminated federal reimbursement for cleaning and disinfecting programs





## We Hear You, New York

Fare Adjustments Deferred

- A record number of New Yorkers participated in the MTA's robust public hearing process – with many rightly raising concerns about a fare increase.
- As a result, a vote on the revenue-generating fare proposals for NYCT, LIRR, and MNR has been temporarily deferred for several months.
- Toll proposals are scheduled for review in February as planned.

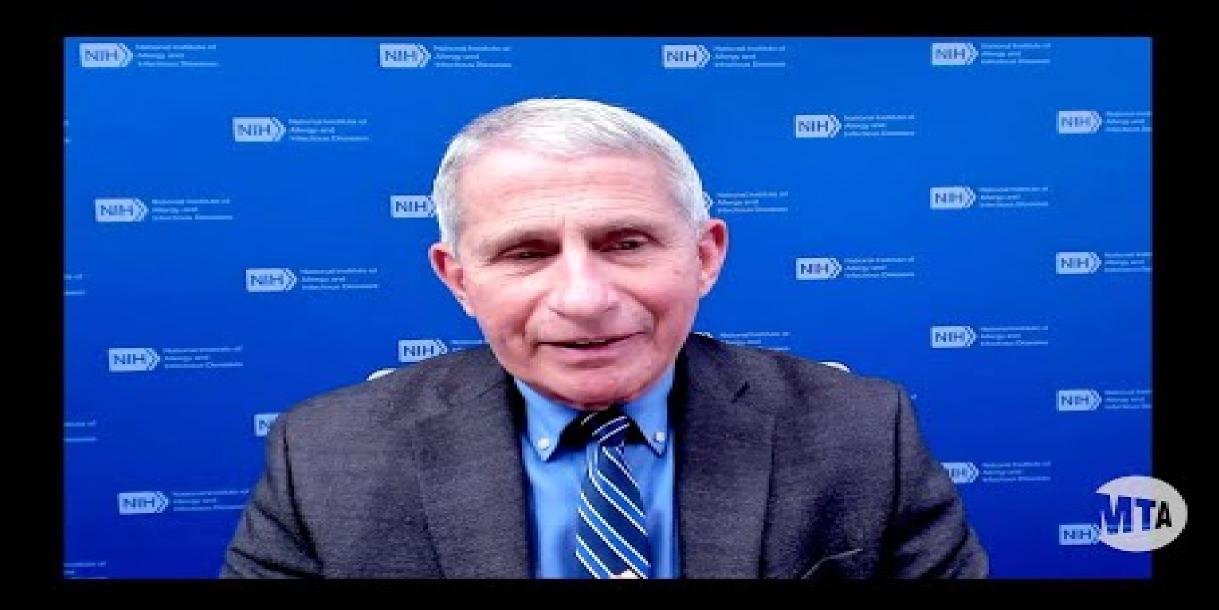
## **Team Vaccine**



SANDY CASTILLO ACTING DISTRICT CUSTOMER SERVICE MANAGER

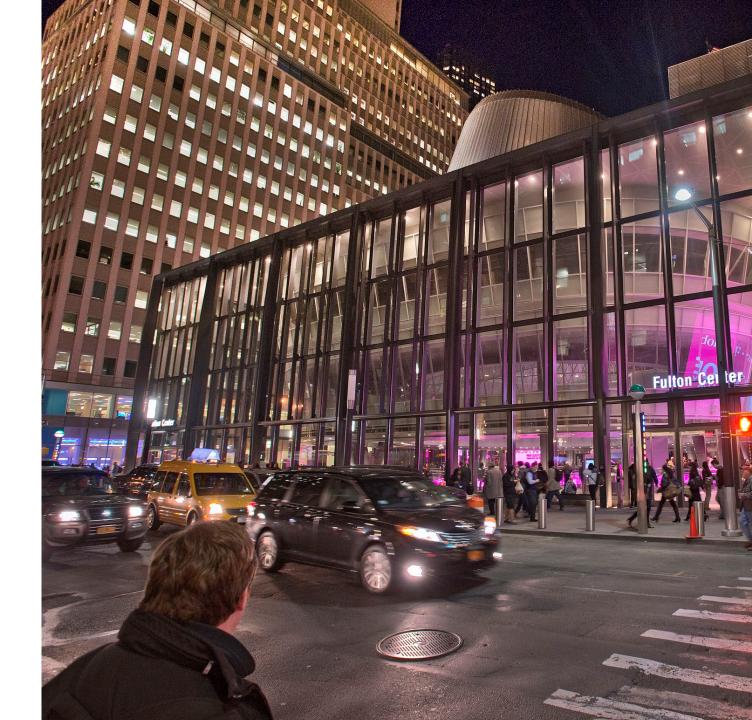
MARIA DIAZ BUS OPERATOR NEW YORK CITY TRANSIT

TRACY CHESTER TRAIN OPERATOR NEW YORK CITY TRANSIT



## **2021 Priorities**

- Safety
- Equity
- Customer Experience
- Accountability/Transparency/Efficiency



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